FAQs Concerning Camp Policies, Procedures, & Practices due to Covid-19

Updated June 16, 2020

The safety and well-being of children in our programs and camps has always been our highest priority. As we navigate the COVID-19 State and County pandemic guidelines and requirements, safety and well-being will continue to be our focus. We thank you for your continued support and understanding during this summer camp season, and we look forward to safe, summer fun. Program practices, guidelines, and procedures may be changed throughout the summer if guidelines change.

For details about the guidelines, visit:

How can I register for camps?
Please register online (www.jcprc.org), by phone (304-728-3207), or by fax (304-728-9746) whenever possible. If registering in person, please use the outdoor window available, to the right of the main entrance to the Community Center.

Where are summer camps meeting?
Depending on the camp your child is enrolled in, we will have several drop off/pick up locations for our camps at Sam Michaels Park. Locations for drop off/pick up are, but not limited to, Mason Pavilion, the AMP, Veteran’s Pavilion, Multipurpose Field behind the community center, JCCC gym (back door entrance), JCCC activity/preschool room (side door entrance). Staff will be outside directing parents where to go for camp drop offs.

How many children will be in Summer Camps?
While each camp will have different max numbers of campers, the location of the camp will play into how many children can be enrolled in various camps. We will be limiting camp enrollment maximums to ensure we are able to maintain safe camper to staff ratios as well as staying within state and local recommendations for proper social distancing according camp location size.

Will staff be trained on health and safety precautions related to COVID-19?
Yes, we’ve added additional staff training to ensure everyone is properly trained on cleaning, sanitizing, proper hand washing, understanding COVID-19 symptoms, and revised program guidelines.

What if I don’t feel comfortable about sending my child after I’ve registered? Can I remove my child from the program and get a refund?
We’d hate to see you go but ultimately, we want you to do what’s best for your family. You may withdraw your child(ren) at any time from the program. Please contact our Recreation Programmer at hburgos@jcprc.org if you wish to withdraw your child(ren) from the program. A $12 administrative fee will be charged.

What are camp hours and office hours?
The Jefferson County Community Center will be open for business from Monday through Friday, 9am-4pm.

Camps will run Monday thru Friday. Sam Michaels day camp will meet from 8am-4pm (7:30am-4:30pm for Day Camp ONLY, if you paid for extended care). Most other camps will run either 9am-12pm OR 1pm-4pm. Camps at Sam Michaels Park do not meet Friday, July 3 in observance of Independence Day.
How and when can I drop off and pick up my child(ren)?
Parents, guests, and drop-in visitors are not permitted inside the JCCC. Staff will assist with drop off from 7:30am-9:00am and pick up from 3:00pm-4:30pm. Parents/guardians dropping off their child(ren) after 9:00am or picking up before 3:00pm should contact the office at 304-728-3207 in advance as facility doors will be secured.

Drop Off: Organized drop off is between 7:30am-9:00am (depending on camp). Staff will be outside, either in the parking lot or on the road as you pull up to the community center and will direct you where you will need drop off your child.

Pick Up: Organized sign out runs from 3:00pm-4:30pm (depending on camp). If you are unsure where to pick up your child, please contact the community center at 304-728-3207.

If you are unable to reach anyone by phone, please try emailing us as well.
Primary Email: hburgos@jcprc.org & info@jcprc.org
Alternate Email: d Kling@jcprc.org

What are the face covering/mask requirements for camp?
Face covering/mask requirements are different for indoor and outdoor camps, however we do recommend you to send a mask or face covering to camp with your child each day. If they do not have one, a disposable face mask will be provided. Staff will also be required to wear a mask while inside the facility or in close proximately to your child. Please follow CDC guidelines for cleaning/washing face coverings/masks.

Indoor camps: Most camps held inside the community center will require your child to wear a face covering or mask. While children are engaged in physical activities inside, they will not be required to wear a mask or face covering but proper social distancing guidelines should be followed. Any changes to this policy would be communicated to you before camp begins.

Outdoor camps: During outside activities, your child(ren) will not be required to wear a face mask as long as they are actively participating in a game or activity but social distancing is being followed.

Will you be screening my child and staff at the beginning of the day? If so, what is the process?
Yes, upon drop off, camp staff will be checking each child’s temperature as well as asking a few questions. All staff will also undergo the same screening procedure before they begin working.

Health screenings will be as follows:
o Temperature checks, using a touch free thermometer (any temperature above 100.0 degrees Fahrenheit is considered a temperature and children will not be admitted into camp).
o Have you been in close contact with a confirmed case of COVID-19?
o Are you experiencing a cough, shortness of breath, or sore throat?
o Have you had a fever in the last 48 hours?
o Have you had new loss of taste or smell?
o Have you had vomiting or diarrhea in the last 24 hours?

May I wait inside the community center lobby while my child attends a camp or program?
All tables, chairs, benches and other high touch surfaces have been removed from the lobby and community center. Once your child is checked in for their camp or program, we are not allowing parents to wait in the lobby. Please feel free to take a walk in the park, visit the playground or wait in your car. Should we need to reach you, please check with your child’s instructor to ensure they have the most up to date contact information.

What if there is inclement weather during camp hours?
For the safety of campers and staff, we will bring everyone indoors and distance campers to the best of our ability. If space is limited, campers may be required to wear a mask during this period.
How will you handle distributing arts and crafts supplies, sports equipment, and games? Don’t kids share these supplies?
Your child(ren) will get his/her own camp kit with a variety of arts and crafts supplies, that may include sidewalk chalk, crayons, glue, etc. It will be labeled and kept onsite in their individual plastic box with lid. We will not use board games, playing cards, or similar items this summer. We will use soccer balls, kick balls, and similar equipment outside. They will be wiped down before and after use. Children will be required to wash their hands/use hand sanitizer after use.

Can my child bring toys, a phone, or tablet?
Please do not send electronic devices or toys with your camper.

Are you going to let children drink out of water fountains this summer?
No. Water fountains inside and outside the facility are turned off. Coolers will be at various locations on-site, and staff will refill water bottles for your child(ren) as needed throughout the day. We encourage your child(ren) to bring his/her own reusable water bottle from home.

How will you be keeping your facilities clean/sanitized?
Day camp and office staff will be responsible for cleaning/sanitizing high touch surfaces with disinfectants/sanitizers after use or leaving an area. Disinfectant sprays will not be used near children during program hours. The use of pre-moistened disinfectant wipes (i.e. Clorox Wipes or similar) will be used as needed. Additionally, restrooms will be sanitized morning, mid-day, and evening.

Will you have the children and staff wash their hands often?
Yes, we will take regular and frequent hand washing breaks for children and staff. Hand sanitizer will be readily available for all groups throughout the facility. Staff will also carry hand sanitizer with their first aid supplies to use outside of the facility as needed.

What will you do if a child or staff member presents symptoms of COVID-19?
If a child presents non-life-threatening symptoms of COVID-19, he/she will be calmly yet immediately isolated away from other children. The child’s parent/guardian will be contacted and required to pick up their child within 60 minutes of making contact. If a child’s symptoms are life threatening, staff will contact EMS and the child’s parent, and follow directives given by EMS. In all situations where a child presents COVID-19 symptoms, the child’s family should have the child properly tested for the coronavirus. The child will not be permitted to return to the program until meeting CDC guidelines for re-admittance. All camp families will receive same-day notification that a child in the program presented COVID-19 symptoms. Families will be encouraged to closely monitor their child(ren)’s health for possible development of COVID-19 symptoms. Personal information about the child will not be shared. Staff will follow cleaning/sanitizing protocols. Program operations will continue unless otherwise directed.

If a staff member presents non-life-threatening symptoms of COVID-19 he/she will be sent home immediately. If the staff member presents life threatening symptoms, EMS will be contacted, and the staff member will be isolated. In all situations where a staff member presents COVID-19 symptoms, he/she will be advised to obtain a coronavirus test. He/she will not be permitted to return to work until meeting the CDC guidelines for returning to work. All camp families will receive same-day notification that a staff member presented COVID-19 symptoms. Families will be encouraged to closely monitor their child(ren)’s health for possible development of COVID-19 symptoms. Personal information about the staff member will not be shared. Staff will follow cleaning/sanitizing protocols. Program operations will continue unless otherwise directed.

What will you do if a child or staff member tests positive for the coronavirus?
Upon receiving notification of a positive test, the staff will immediately contact the Jefferson County Health Department to handle contact tracing and next steps. All camp families will receive same-day notification should a staff member or child test positive for the coronavirus. Staff will also keep record of positive coronavirus cases affecting summer camps. Personal information about the child or staff member will not be shared. Program operations will continue unless otherwise directed.

Will I receive a refund if my child stays home sick from camp?

Contact our office to make a formal request for a refund. Please include documentation from your doctor’s office regarding a negative or positive COVID-19 test.

What exactly does my child need to bring each day?
Labeled plastic box with lid with the following items:
- Reusable water bottled
- Face covering/mask
- Drink
- Snacks and Lunch (day camp)
- Snack (half day camps)
- Sunscreen
- Bug spray
- Swimsuit, and towel on water days (not all camps)

Important: Label all personal items with your child’s first and last name