

**Jefferson County
Job Description**

Position Title:	Administrative Assistant	Grade Level:	II
Department	Emergency Communications	Date:	
Reports to:	Director of Communications	FLSA Status	Exempt

Statement of Duties: The employee performs administrative, clerical services in support of the operation of a department. Employee is required to perform all similar or related duties.

Supervision Required: Under general supervision of the Director, the employee is familiar with the work routine and uses initiative in carrying out recurring assignments independently with specific instruction. The supervisor provides additional, specific instruction for new, difficult or unusual assignments, including suggested work methods. The employee is expected to recognize instances which are out of the ordinary and which do not fall within existing instructions; the employee is then expected to seek advice and further instructions. Reviews and checks of the employee's work are applied to an extent sufficient to keep the supervisor aware of progress, and to insure that completed work and methods used are technically accurate and that instructions are being followed. In many cases, the work is self checking, for example, requiring accounts to balance before proceeding.

Supervisory Responsibility: Employee, as a regular and continuing part of the job does not regularly supervise other employees.

Confidentiality: Employee has access to some confidential information obtained during performance of regular position responsibilities such as client or department records.

Accountability: Consequences of errors, missed deadlines or poor judgment may include adverse public relations, monetary loss, legal repercussions, jeopardize programs.

Judgment: Numerous standardized practices, procedures, or general instructions govern the work and in some cases, may require additional interpretation. Judgment is needed to locate, select, and apply the most pertinent practice, procedure, regulation or guideline.

Complexity: The work consists of a variety of duties which generally follow standardized practices, procedures, regulations or guidelines. The sequence of work and/or the procedures followed vary according to the nature of the transaction and/or the information involved, or sought, in a particular situation.

Work Environment: The work environment involves everyday discomforts typical of offices, with occasional exposure to outside elements. Noise or physical surroundings may be distracting, but conditions are generally not unpleasant. Employee may be required to work beyond normal business hours to attend evening meetings.

Nature and Purpose of Public Contact: Relationships with co-workers and the public involving frequent explanation, discussion or interpretation of practices, procedures, regulations or guidelines in order to render service, plan or coordinate work efforts, or resolve operating problems. Other regular contacts are with service recipients and employees of outside

Emergency Communications
Administrative Assistant

1/1/08

Jefferson County Job Description

organizations such as vendors, banks and/or developers/ contractors. More than ordinary courtesy, tact, and diplomacy may be required to resolve complaints or deal with uncooperative or uninformed persons. Employee may furnish news media with routine information such as meeting agendas, press releases or departmental procedures.

Occupational Risk: Duties of the job present little potential for injury. Risk exposure is similar to that found in typical office settings.

Essential Functions:

The essential functions or duties listed below are intended only as illustrations of the various type of work that may be performed. The omission of specific statements of duties does not exclude them from the position if the work is similar, related, or a logical assignment to the position.

1. Serve the public through answering telephone calls, greeting visitors to the office and responding to inquiries from county offices and members of the public.
2. Perform secretarial and administrative duties including, but not limited to, preparing correspondence, inputting data into the computer system, creating spreadsheets, researching information, faxing, photocopying, scanning documents, picking up and delivering mail, filing, ordering and verifying supplies and equipment, and setting up meetings.
3. Attend meetings take, transcribe, disseminate and record minutes in a timely manner.
4. Process accounts payable for department, complete expense reports, review bills for payment, reconcile accounts, correspond with vendors, and maintain records of all accounts.
5. Maintain an adequate inventory of office supplies and equipment purchase new items as needed.
6. Assist in the orientation of new hires, process all required paperwork and applications for insurance and benefits.
7. Assists the Director by scheduling appointments, preparing letters, and performing general office and clerical duties.
8. Fulfills Freedom of Information Act (FOIA) requests, including but not limited to researching incident events, developing audio tapes and other materials for court proceedings, and disseminating information.
9. Ensure the completeness and accuracy of department data bases and the information stored therein.
10. Assist the Director with special projects and other assignments as needed.

Emergency Communications
Administrative Assistant

1/1/08

**Jefferson County
Job Description**

11. Perform other duties and responsibilities as assigned to ensure the optimum efficiency and effectiveness of the Emergency Communications Department

Recommended Minimum Qualifications:

Education and Experience: High School degree or equivalent with one to three (1-3) years related work experience; or any equivalent combination of education, training and experience which provides the required knowledge, skills and abilities to perform the essential functions of the job.

Special Requirements: Must have a valid West Virginia Operator's License thirty days from the date of hire.

Knowledge, Abilities and Skill

Knowledge: Common policies, practices and procedures of the department and office operations; laws and regulations pertinent to position functions. Working knowledge of the Internet in support of department operations.

Abilities: Ability to interact effectively and appropriately with the public and other personnel, perform multiple tasks and maintain confidential information.

Skills: Proficient personal computer skills, mathematical skills, recordkeeping and clerical skills, written and oral communication skills. Effective customer service skills.

Physical and Mental Requirements

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the position's essential functions.

Physical Demands: Little or no physical demands are required to perform the work. Work effort principally involves sitting to perform work tasks, with intermittent periods of stooping, walking, and standing. There may also be some occasional lifting of objects such as books, office equipment and computer paper (up to 30 lbs.)

Motor Skills: Duties are largely mental rather than physical, but the job may occasionally require minimal motor skills for activities such as moving objects, operating a telephone system, computer and/or most other office equipment, typing and/or word processing, filing, and sorting.

Visual Demands: Visual demands include constantly reading documents for general understanding and for analytical purposes.