



Jefferson County Commission  
124 E Washington St, Charles Town, WV 25414

PRESS RELEASE  
FOR IMMEDIATE RELEASE

## **Jefferson County to Be First in Nation to Deploy Motorola's Cloud Based Next Generation 9-1-1**

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CHARLES TOWN, WV (February 10, 2025) – On February 12, Jefferson County will become the first 911 center in the nation to launch Motorola's newest cloud-based Next Generation 9-1-1 (NextGen 9-1-1) platform, a major upgrade that will improve emergency response.

NextGen 9-1-1 enhances location accuracy, allows text-to-9-1-1, and will enable callers to share photos and videos with dispatchers, giving first responders better information that will also lead to faster response times. This upgrade also moves Jefferson County's 9-1-1 system to a more reliable, cloud-based network, replacing outdated infrastructure with cutting-edge technology.

"Being the first in nation implementing this platform is a significant achievement for Jefferson County," said Jeffrey Polczynski, Director of Emergency Communications. "It speaks to the professionalism and innovation of our emergency communications staff, who are leading the way in ensuring faster, smarter, and more effective 9-1-1 services for our residents."

This transition strengthens Jefferson County's public safety capabilities and ensures its emergency response system is built for the future.

Please call the Commission Office with questions (304) 728-3284.  
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