



235 Sam Michaels Lane, Shenandoah Junction, WV 25442

Phone: 304-728-3207 Web: www.jcprc.org

Refund/Transfer Request Form

This form is required for all refund, and transfer considerations.

Please complete the form and return to pfisher@jcprc.org or drop off at the Jefferson County Community Center.

Parent/Guardian Name: _____ Signature: _____

Address: _____ City/State/Zip: _____

Phone Number: _____ Email: _____

Form Completed on: _____

Participant's Name: _____

Program(s) Withdrawing From- Names & Dates:

Program(s) Transferring To (if applicable)-
 Names & Dates:

Reason for withdraw/transfer request: _____

Jefferson County Parks and Recreation Refund/Transfer Policy

Our refund policy encourages early decisions, so as not to affect other customers or our ability to deliver efficient programs. All requests for refunds must be made prior to the start of the program. Registrations that require advanced tickets are not refundable. Refunds for Sports League registrations must be made prior to the listed league registration deadline. There are no refunds for missed sessions.

After initial registration, refund requests must be submitted in writing via refund request form and will be honored in the following manner:

***Admin fee is assessed per program. Please allow 7 business days for processing.**

| Cancellation Requested | 14 or more business days prior | 7-13 business days prior | Less than 7 business days prior |
|------------------------|----------------------------------|---|---|
| Refund | Full refund minus \$12 admin fee | 50% of program cost refunded minus \$12 admin fee | Not eligible |
| Transfer Program | \$5 Transfer Fee | \$5 Transfer Fee | Approval required. If approved, \$5 transfer fee will be applied. |
| | | | |

Additional fees, including out-of-county fees, supply or material fees, t-shirt costs, or others, will not be included in the refund.

If a program or activity is cancelled due to low enrollment, a full refund will be issued to your account within seven business days of the cancellation. No administrative fees will apply.

If a program or activity is cancelled and is not able to be rescheduled, a refund will be issued to your JCPRC account within 7 days of the missed class.

If JCPRC reschedules or offers a make-up for missed or cancelled classes, no refunds will be issued.

Office Use Only: Received On: _____ Processed On: _____ Processed By: _____ Refund Amount: _____