



Jefferson County partners with Mazzitti & Sullivan to provide an employee assistance program to all County and elected employees and their families. There are thousands of resources available to you, including:

EAP Offerings

Online Trainings and Webinars On-Demand
(Leadership, Communication, Wellness, Relationships, Drug Free Workplace, Personal Growth, & more!)

Self-Quizzes and Assessments
(Mental Health Screenings, Diabetes, Fitness, Resilience, & more!)

Financial Resources
(Calculators, Budgeting Tools, Worksheets, Webinars)

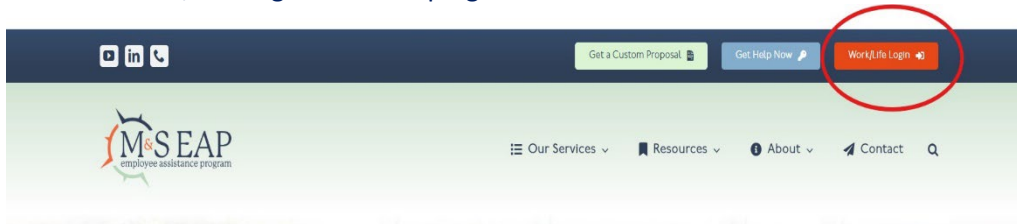
Legal Forms and Templates

...and more!

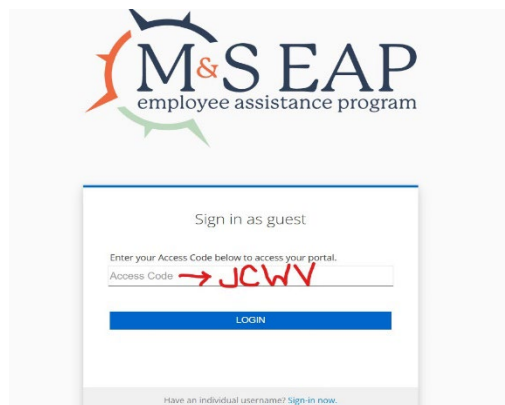
MS EAP Login-Instructions

Jefferson County employees may access their EAP resources by doing the following:

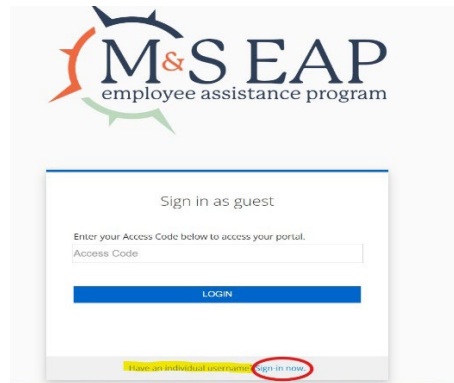
1. Go to www.mseap.com
2. Click on “Work/Life Login” at the top right



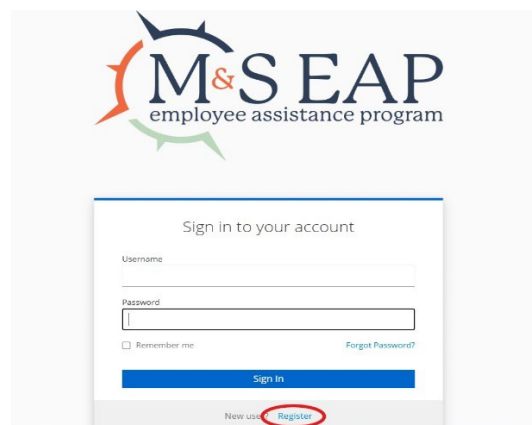
3. Enter code **JCWV** in the “Access Code” field. This will be your “password” to access the Work/Life resources portion of the website.



4. If registered, you may also login to your individual account by clicking “Sign-in now”



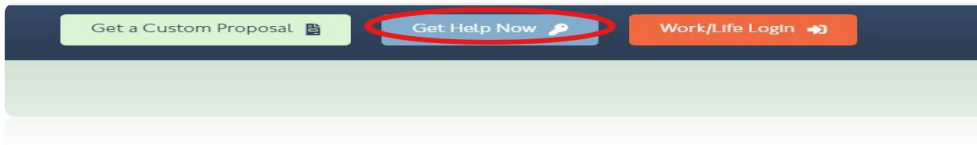
5. An individual account is not required to login; however, to access certain features of Work/Life services, you will be asked to create an individual account. To create an account, click the “Register” link, then provide the information requested.



MS EAP Frequently Asked Questions

○ **I am an employee wanting counseling services. How do I submit an online request form?**

- Visit www.mseap.com
- Click “Get Help Now” in the top right hand corner of your screen.



- Fill out the questionnaire with your information. A Client Solutions Specialist will be in contact with you shortly.

○ **Do I have to make an individual account?**

- Creating an individual account is voluntary and is only needed to access certain features of Work/Life such as the trainings and webinars.

○ **Is the website confidential?**

- Yes! We only count the total number of “JCWV” logins to the site. All Jefferson County employees have this same access code.

○ **What is my EAP benefit?**

- Jefferson County offers up to 3 free sessions per person attending counseling, in addition to other resource referrals. To learn more about what the Employee Assistance Program provides, please contact your County’s HR staff or contact MSEAP directly using the phone number and/or email address below.

○ **Is your provider directory online?**

- Our provider directory is only available by contacting us; this way, we may narrow down your options to the agencies and counselors who would be able to assist you with your specific concern. Some providers are limited regarding their specialties and/or patient groups, and our job is to help you to find the right fit for you!

If you have any other questions, contact us:

1-800-543-5080 or info@mseap.com