

East Gateway Project

MetroQuest Phase 1 Response Download

Download Date: 8/15/2011

What is Included?

-see red highlighted tab sheets in this file

Summary of Comments received

Emails of those who wish to stay involved

Responses to priority ranking, survey questions, and respondent information

Graphs of survey question responses

What is not currently Included in this file?

Responses from interactive map

US 340 Corridor East Gateway Plan Online Survey Comments

Date	Comment
2011-06-16	Comment...Need to have safer access, timed lights, add cameras to lights and strictly enforce people running through lights. Now 340 is the most dangerous road I drive.
2011-06-17	Suggestion...More consistent access to area (i.e. turn lanes that are useful or extended, traffic lights that are timed correctly)
2011-06-17	Suggestion...More consistent access to area (i.e. turn lanes that are useful or extended, traffic lights that are timed correctly)For the design standards section - developments should have basic amenities such as side walks and main corridors if they are to be linked to commercial or retail areas.
2011-06-17	Abandoned and run down properties within Charles Town. Fines for buildings in disrepair. Owners made to repair or demolish run down properties.Tired of being made fun of by o5her states. A TNR (Trap Neuter Return) program for feral cats in this area. Cat population is out of control due to irresponsible people.
2011-06-17	Suggestion...no more regulations
2011-06-18	horrid hazardous lane narrowing AFTER the signal light at Harper's Ferry on 340 North toward the bridges - lane narrowing sign and road lanes narrowing should be BEFORE the signal light.
2011-06-18	with subdivisions it is imperative that HOA documents are reviewed BEFORE ground breaking - the approval of a development never takes into account the documents that unsuspecting future homeowners inherit by default - just take a look at Windmill Crossing HOA, er ah "Business Association" what a sneaky deal that one is and it was APPROVED!
2011-06-18	Comment...Make the corridor a historic gateway to one of the most historic places in the US.
2011-06-18	By easy car travel, I mean NO MORE traffic signals between H.F. and Charles Town. It already takes close to 15 minutes many times to go 6 miles. That is too much wasted time, wasted gas, and added pollution. WV needs to implement roundabouts.
2011-06-18	Leave as is. Live and let live. Government has control over the roads, so please do not add any new traffic signals and better time the ones that are there so that it does not take 15 minutes to go 6 miles. It is a huge waste of time and gas while adding to pollution.
2011-06-18	Suggestion... Job opportunity
2011-06-18	Comment...Very strict development standards. NO strip malls or box stores. NO industrial plants. KEEP IT GREEN!
2011-06-18	Suggestion... Very strict development standards -- no strip malls, big box stores, etc. KEEP IT GREEN!
2011-06-18	Easy car travel and better exchanges (overpass/underpass) instead of traffic lights, plus extending 340 to at least two lanes in each directions to the Virginia border, and highly restricted development along the highway, would greatly improve travel along this route.
2011-06-20	How many miles deep does the corridor run?
2011-06-21	Comment...A traffic light is desperately needed at the intersection of 340 and Bakerton Rd
2011-06-21	I moved in Jefferson County 17 years ago from Prince Geroges County. I understand that we are growing and we need to accomdate to our growin needs. Please to the acitects and desingers, do not let this County become another Prince Georges County. I travel to Silver Spring via MARC Train every day. My day starts at 4:15 am and ends at 6:30 p.m. I had no intention of staying at my place of employment this long, but I got confortable, but I am ready to go. The Jefferson County has kept me up with job opportunites e.g. office work. I would love to see more office openikng up. I am a Trade Show Coordinator with plenty of office experience. Thank you this opportunity to be a participant in this survey.
2011-06-21	street lights are needed desperately, between those 2 bridges. extremely dark and dangerous, esp in winter.
2011-06-23	Not merely employment opportunities, but opportunities that are primarily technical and profession rather than entry-level retail.
2011-06-24	There is so much I despise about the Casino
2011-06-24	The traffic around the Casino could use improved wayfinding. There are so many instances of folks making crazy maneuvers in traffic because they don't know where they are going.
2011-06-24	Without employment local opportunities there is a waste of resources. Until there are jobs for the people that live here we don't need any additional residences.
2011-06-27	Please don't turn 340 into places like Rt 40 (Golden Mile) in Frederick, Md. As well as most the major exits off RT695 (i.e. Liberty Rd, Reisterstown Rd, Ritchie Hwy, etc.)
2011-06-27	Comment...
2011-06-27	Tourists come here to enjoy the emotional and visual relief of a rural setting - even if their destination is the Casino and Races. They spend lots of money here for outdoor recreation, historic tours, old-fashioned fun and agricultural festivals, the big flea-market, photographic opportunities, and arts and crafts. They do not come here to go to a mall or to see a sea of suburban sprawl houses and fields full of townhouses. What is the economic value of open spaces, farmland, and rural viewsheds? There are ways to calculate their economic value. There are ways to incentivize landowners for keeping their land in open space (see how Switzerland does it to keep the Alpine viewshed)

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2011-06-27	Use native trees and shrubs, and wildflowers. Keep a minimum of 200' "beauty strip" on each side of the 340 corridor.
2011-06-27	Comment...
2011-06-27	I live off of Chestnut Hill Road and the road is scary on dry days, but weather makes it worse. It was fine when there were few people living on mountain, now there are a lot more folks and that intersection is not adequate. Additionally, something has to be done to keep the rocks off road. I've seen other places use nets of some kind attached to rock wall to keep rocks from sliding down and endangering vehicles.
2011-06-27	Maintain character of small town community, encourage smaller versus larger vehicular traffic and do not build anything like superhighways! We are small town and should show it.
2011-06-28	Comment...
2011-06-28	Comment...
2011-06-28	Comment...
2011-06-28	Comment...I think it's great you are getting community input. Please keep advertising this so you receive more information. Somehow get this to residents in a mailing....maybe with the water bills or something.
2011-06-29	Comment...
2011-06-30	Comment...
2011-06-30	Don't want this corridor to end up looking like RT 40 shopping mall corridor like in Frederick MD. It should contain 100 foot setbacks with green buffers along RT 340
2011-06-30	Comment...Fixing US 340 will go a long way toward fixing the other problems. Commercial and retail developers can see the limitations on access to the Eastern Panhandle created by the bottlenecked US 340 and limited alternative travel routes. Until these are corrected, more development will merely aggravate the problems.
2011-06-30	Comment...What a joke this is getting to be. The biggest problem facine the Eastern Panhandle is the one highway in and out of the place to the east, and that highway is a bottleneck from Harpers Ferry to Sandy Hook. Until the highway is made 4 lanes all the way through, traffic jams such as were experiences Tuesday evening because of a wreck at the single most dangerous intersection in WV: Chestnut Hill Road and US 340. The first thing that MUST be done is to get the Department of the Interior, US Parks Service, removed from the process. Until they are, no REASONABLE way yo widen 340 between the bridges will ever be found. Their solution, to cut a new tunnel through South Mountain and run 340 along the MD side of the river, is ridiculous and the only people who view it as viable are those idiots. The Park Service doesn't own Harpers Ferry although they certainly act as if they do, and whatever it is that they are seeking to preserve with the current bottlenecked roadway mystifies those of us who are forced to transit it twice a day. You can keep all the nonsense about green space, walkways and bilke trails and all the rest of that ridiculous nonsense. WDIEN US ROUTE 340 ALL THE WAY THROUGH!!!!
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2011-06-30	Comment...
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2011-06-30	We need to find a common ground to bring the tourism to the area while maintaining the rural characteristics of the area.
2011-06-30	Please create another access road to MD, the traffic is horrible at the bridges, it is the single worst aspect of Rt 340, 4 lanes choking down to 2 creates awful traffic.
2011-06-30	Resident of lower town Harpers Ferry. Rail commuter to MD. Supporter of mass transit and historic preservation.
2011-06-30	Comment...
2011-06-30	Comment...Safety of motorists, pedestrians, bicyclists, and others should be the prime consideration of any plan
2011-07-02	I exit Bakerton Road everyday to turn left onto 340 to go to work and this is a very dangerous intersection. With the long hill coming down from HF, adding a stoplight would only make it more dangerous. Maybe continuing the access road would help. There are many dangerous intersections along this corridor. Traffic runs through red lights at the HF intersection frequently.
2011-07-02	Suggestion...
2011-07-02	Suggestion...Todays paper. closingby labor day on dr. langlet property on 340 by-pass. medicalbuildings. What efect to 340study.
2011-07-04	I think that last thing we need to more people in the area, we need to improve the infrastructure.
2011-07-04	Need to improve the traffic, most people commute and something needs to be done to manage the traffic.
2011-07-04	Our communities would benefit from these opportunities and hopefully improve the health for those that use it.
2011-07-05	Comment...Traffic Safety should be the number one priority
2011-07-06	Retail comment - cluster retail, expand areas already built before adding more scattered development. No more little strip malls like the one on 340 which has a little Sears. Save gas by putting stores near each other so people do not have to travel to get shopping done.Comment...Hold developersto a high standard of landscaping and protecting home sites from traffic and commercial development. For example - Windmill Crossing townhouses, no buffer from 340 or the commercial development.
2011-07-06	Comment...Hold developersto a high standard of landscaping and protecting home sites from traffic and commercial development. For example - Windmill Crossing townhouses, no buffer from 340 or the commercial development.
2011-07-06	Comment...I found this survey annoying and frustrating to fill out - lost all my comments and had to start again so did not do a thorough job!
2011-07-06	I believe that something needs to be done in a big way regarding the traffic issues which are present on Route 340 in Harpers Ferry. The lanes bottle-neck and create major delays. To me, that's a top priority for need of change. Though, I understand adding a lane is a hard challenge due to the land restrictions in the area where the road passes through. Still though, ideas need to be fabricated, because this issue is not going to improve without change.
2011-07-08	Comment...
2011-07-08	I am a resident, and employee, and a business owner. I would LOVE to see better and more accessible bus service in our county as well as more recreation for our 12 to 20 yr olds!!
2011-07-08	i would LOVE to see better and more accessible bus service in our county
2011-07-08	Comment...

US 340 Corridor East Gateway Plan Online Survey Email Addresses

Vistor ID	Email Address	Name (When Provided)
29472	Jerwar@frontiernet.net	E. Jeremy Hutton
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29680	davidhaarberg@gmail.com	#N/A
29683	smf53@aol.com	#N/A
29747	maxey@radlib.com	#N/A
29764	brian@blackdogcoffee.net	#N/A
29765	jfbaltzell@gmail.com	#N/A
29832	n4zr@comcast.net	#N/A
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31640	jmrucker55@yahoo.com	#N/A
32239	vcaruso@xecu.net	Vince Caruso
32756	dkpiscitelli@earthlink.net	Debbie Piscitelli
32766	bchesley@frontiernet.net	bill chesley
33076	mark-angie@comcast.net	Mark
33434	kmswagner@yahoo.com	K. Wagner
35190	boylans4@comcast.net	Stephanie Boylan
35245	vircreeper@comcast.net	Merle Anderson
35255	dkpiscitelli@earthlink.net	Debbie Piscitelli
35273	bhalseyp3@comcast.net	Bryan Payne
35481	tecardamone@frontiernet.net	Tom Cardamone

US 340 Corridor East Gateway Plan Online Survey Email Addresses

Vistor ID	Email Address	Name (When Provided)
35795	jspurgas@aol.com	Joe Spurgas
35853	avdopera@yahoo.com	Anthony V. DiGioia
36082	treetucker@hotmail.com	Terry Tucker
36343	artcarder@comcast.net	#N/A

US 340 Corridor East Gateway Plan Online Survey Summary

Total Unique Respondents	263
Total Comments	165
Unique Commenters	104

Community Priorities	Priority Name	Overall Rank	Times Ranked
	<i>Easy car travel</i>	1	83
	<i>Traffic safety</i>	2	89
	<i>Historic resources</i>	3	93
	<i>Paths for walking, biking, and hiking</i>	4	88
	<i>Open spaces, Farmland and Rural</i>	5	87
	<i>Employment opportunities</i>	6	74
	<i>Corridor beautification</i>	7	74
	<i>Design standards for new development</i>	8	61
	<i>Retail / commercial development</i>	9	58
	<i>Residential development</i>	10	39

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Transportation Improvements	What is Most Needed Along US 340?	Total Responses	Percent of Total Responses
	<i>More Traffic Lights</i>	7	4%
	<i>Interchanges (underpass/overpa</i>	42	23%
	<i>Speed Control / Enforcement</i>	26	14%
	<i>No Improvements Needed</i>	13	7%
	<i>Other</i>	16	9%
	<i>Intersection Improvements</i>	38	21%
	<i>Service / Access Roads</i>	15	8%
	<i>More transit (bus, rail, etc.)</i>	24	13%
	Total	181	-

Demographic Data	Age	Total Responses	Percent of Total Responses
	<i>0 - 18</i>	0	0%
	<i>19 - 25</i>	0	0%
	<i>26 - 38</i>	29	26%
	<i>39 - 55</i>	46	41%
	<i>56 - 65</i>	18	16%
	<i>65</i>	18	16%
	Total	111	-
	Gender	Total Responses	Percent of Total Responses
	<i>Male</i>	63	56%
<i>Female</i>	50	44%	
Total	113	-	
Community Role	Total Responses	Percent of Total Responses	
<i>Resident</i>	72	61%	
<i>Employee</i>	5	4%	
<i>Business Owner</i>	8	7%	
<i>Government</i>	4	3%	
<i>Property Owner</i>	30	25%	
<i>None of the Above</i>	0	0%	
Total	119	-	

US 340 Corridor East Gateway Plan Online Survey Summary

Land Use Changes	What should new development along the US 340 East Gateway corridor focus on?	Total Responses	Percent of Total Responses
	<i>Single family homes (<1 acre)</i>	0	0%
	<i>Offices</i>	9	6%
	<i>Mixed-use development</i>	53	34%
	<i>Recreational</i>	51	33%
	<i>Warehouse / light industrial</i>	4	3%
	<i>Single family homes (3 acres)</i>	11	7%
	<i>Apartments/condos/townhomes</i>	0	0%
	<i>Retail/Commercial</i>	28	18%
	Total	156	-

Look and Feel	What is the best way to improve the appearance of the US 340 East Gateway corridor?	Total Responses	Percent of Total Responses
	<i>Landscaping to create a "parkway"</i>	0	0%
	<i>Other</i>	3	2%
	<i>Preserve Historic Sites</i>	37	28%
	<i>Preserve the rural character</i>	57	44%
	<i>Design standards for developme</i>	27	21%
	<i>No improvements are needed</i>	6	5%
Total	130	-	

Biking, Walking, and Hiking	What improvements are most needed for biking, walking, and hiking in the 340 East Gateway corridor?	Total Responses	Percent of Total Responses
	<i>Sidewalk / bike lanes along 34</i>	32	20%
	<i>Connect trails to destinations</i>	16	10%
	<i>Better river access</i>	23	14%
	<i>Trail - Harpers Ferry to Charl</i>	54	34%
	<i>Parking for trail access</i>	11	7%
	<i>No improvements needed</i>	20	13%
<i>Other</i>	4	3%	

Where do you live	Which option best describes where you live?	Total Responses	Percent of Total Responses
	<i>Along the 340 East Gateway cor</i>	50	30%
	<i>In Jefferson County</i>	95	58%
	<i>In West Virginia</i>	10	6%
	<i>Outside of West Virginia</i>	9	5%
	Total	164	-

Where do you work	Which option best describes where you work?	Total Responses	Percent of Total Responses
	<i>Along the 340 East Gateway cor</i>	13	8%
	<i>In Jefferson County</i>	40	26%
	<i>In West Virginia</i>	11	7%
	<i>Outside of West Virginia</i>	92	59%
	Total	156	-

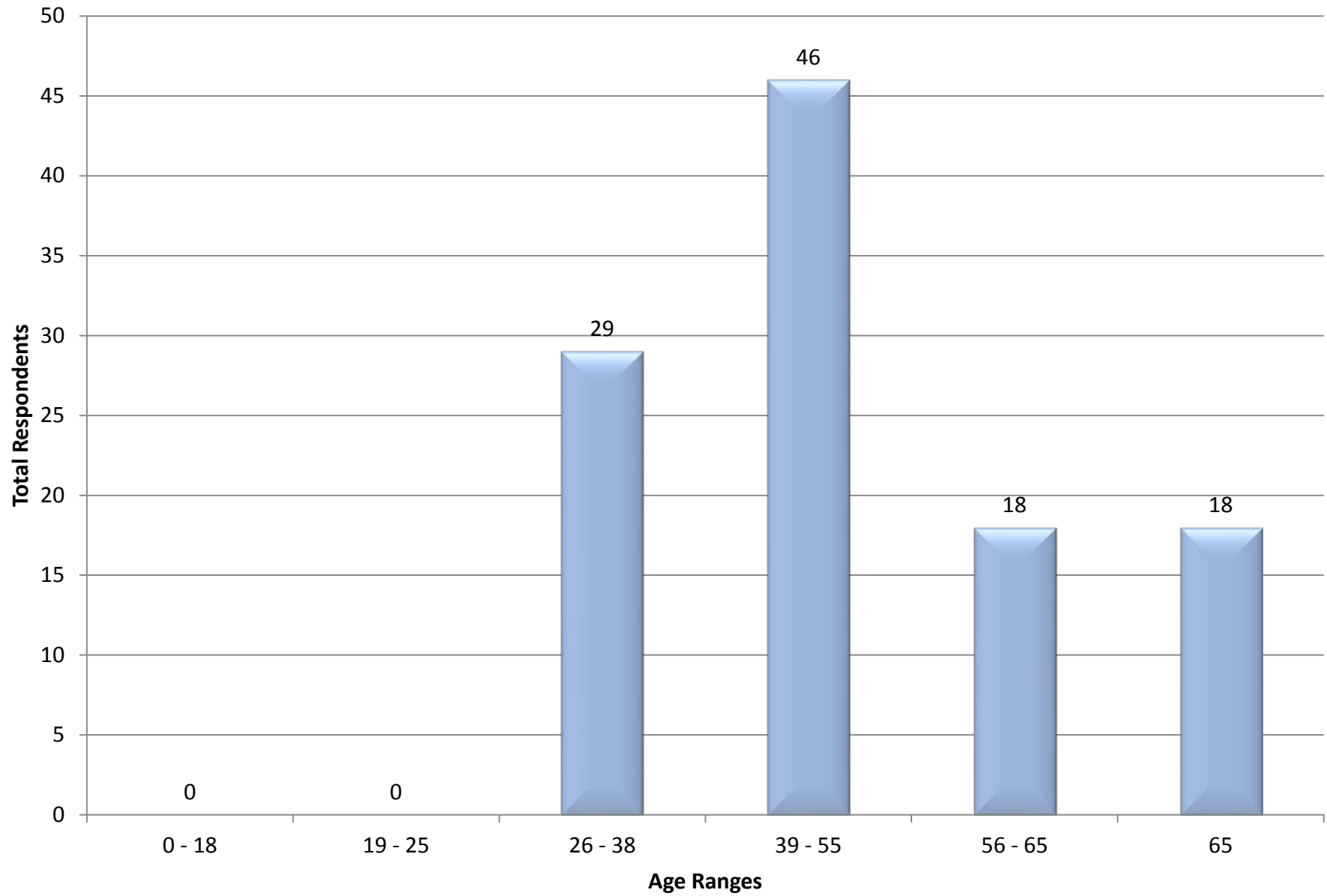
Travel frequency	How often do you travel on the 340 East Gateway corridor?	Total Responses	Percent of Total Responses
	<i>5 or more days / week</i>	98	60%
	<i>1 to 4 days / week</i>	42	26%
	<i>Less than once / week</i>	15	9%
	<i>Less than once / month</i>	6	4%
	<i>Never</i>	1	1%

US 340 Corridor East Gateway Plan Online Survey Summary

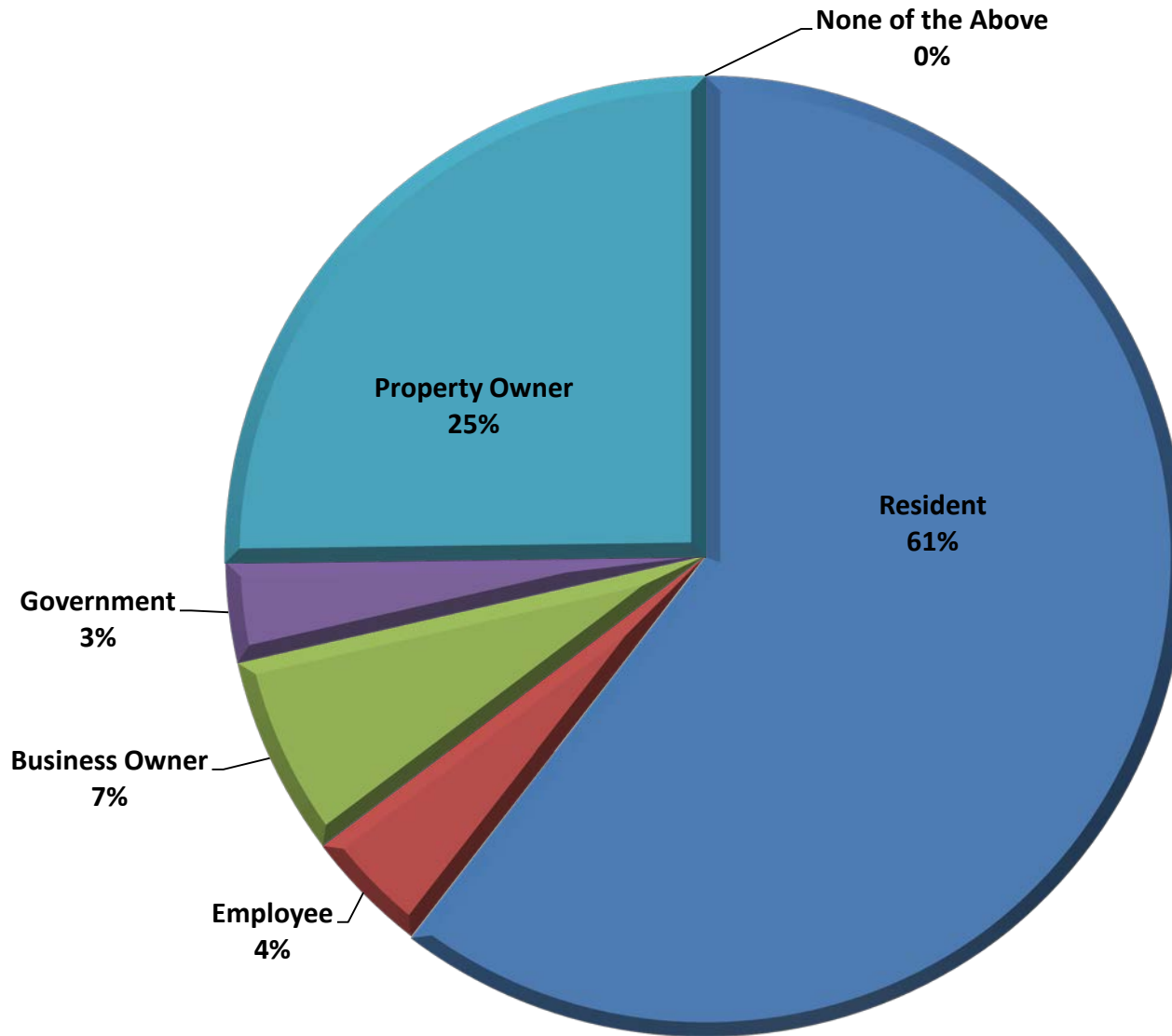
Total	160	-
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Total	162	-
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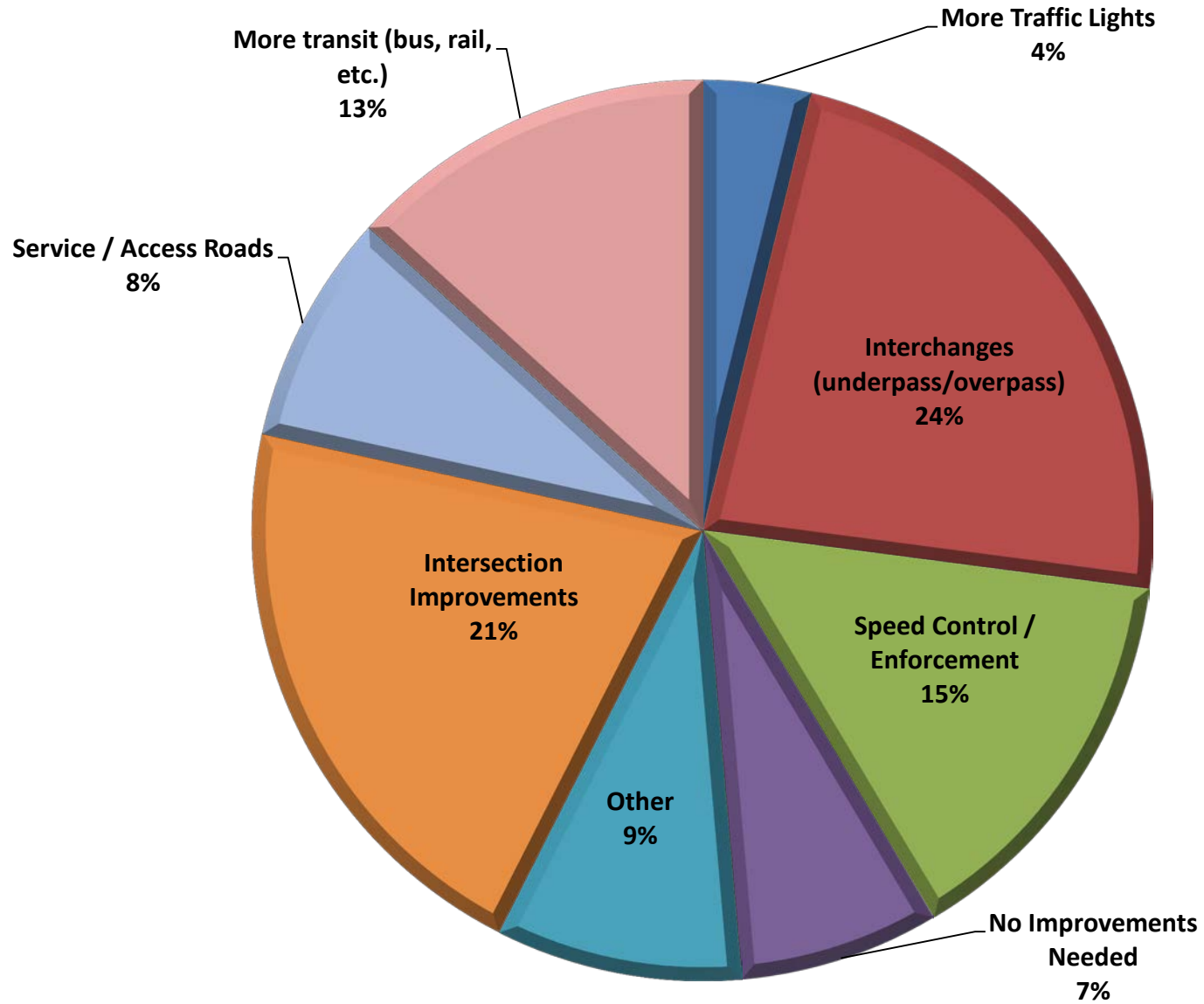
Demographic Information - Respondent Age



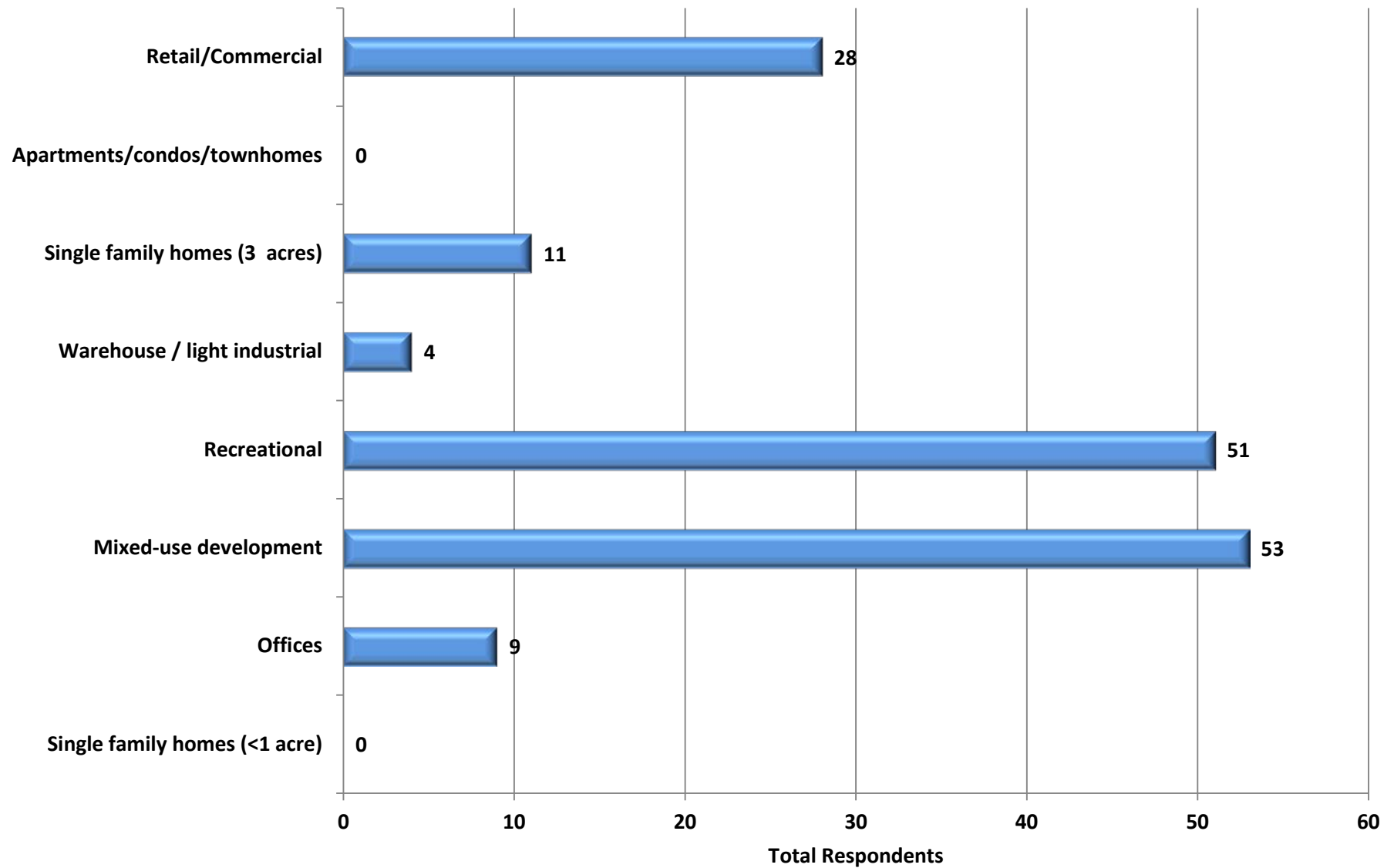
Demographic Information - Community Role



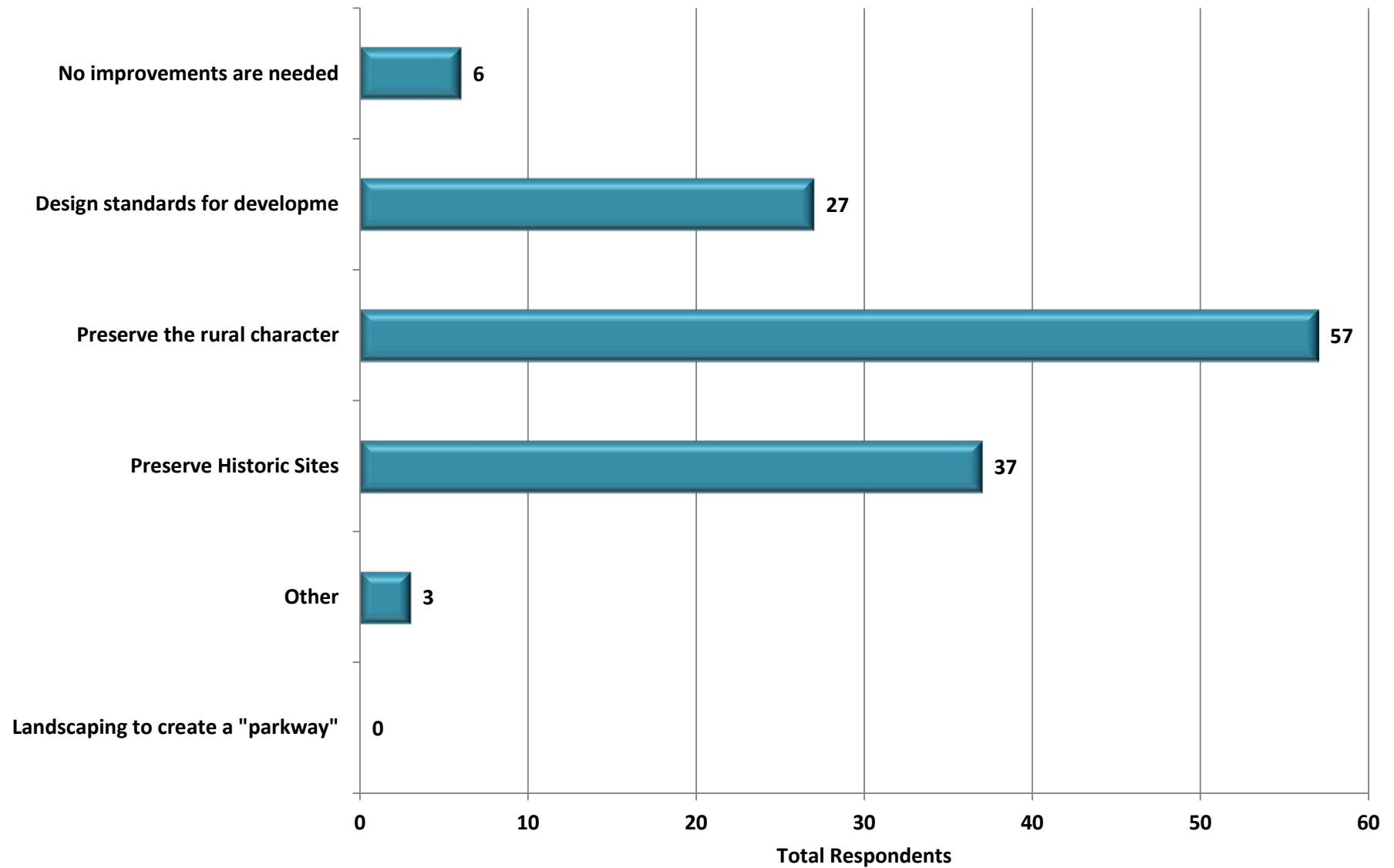
What is Most Needed Along US 340?



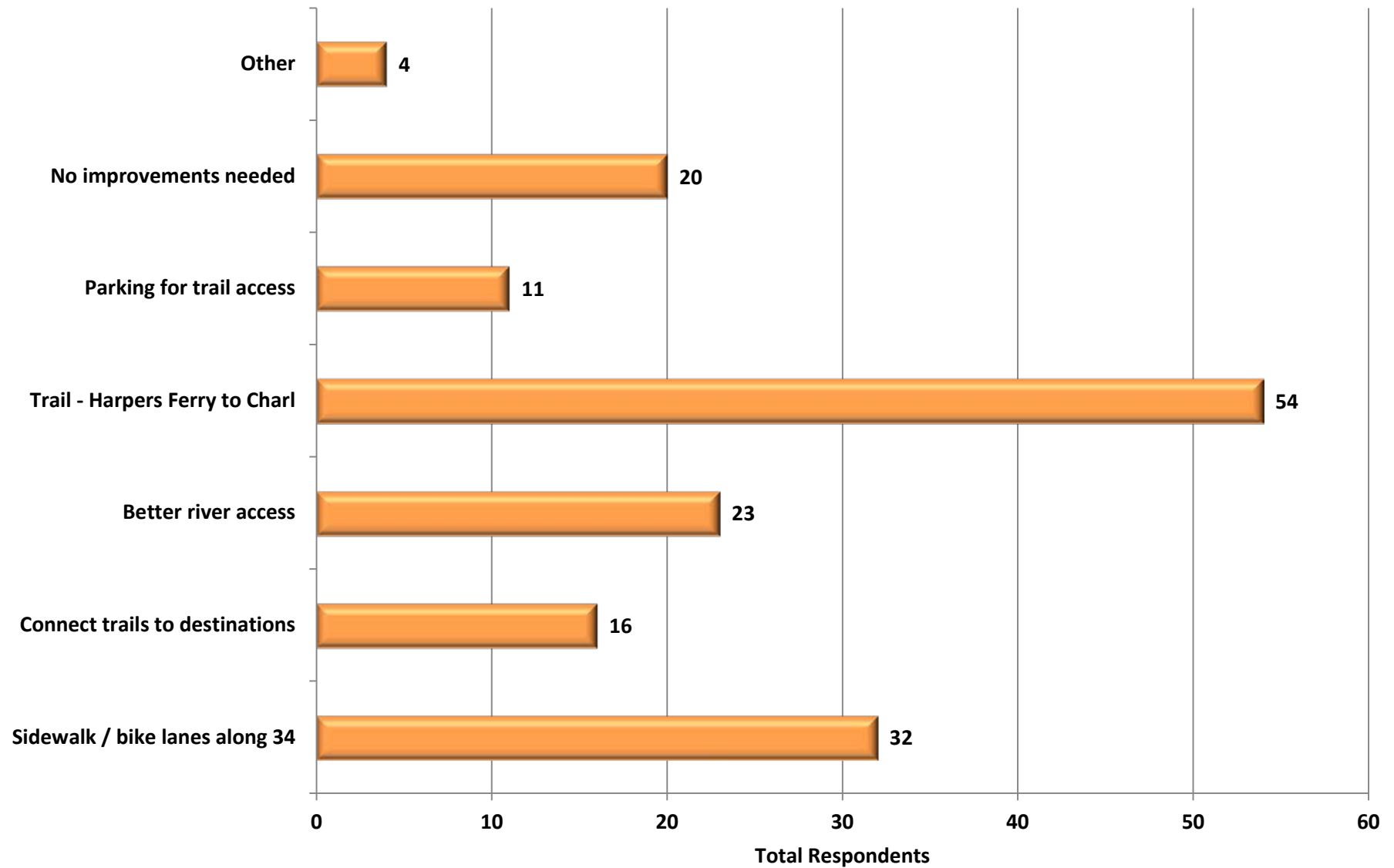
What should new development along the US 340 East Gateway corridor focus on?



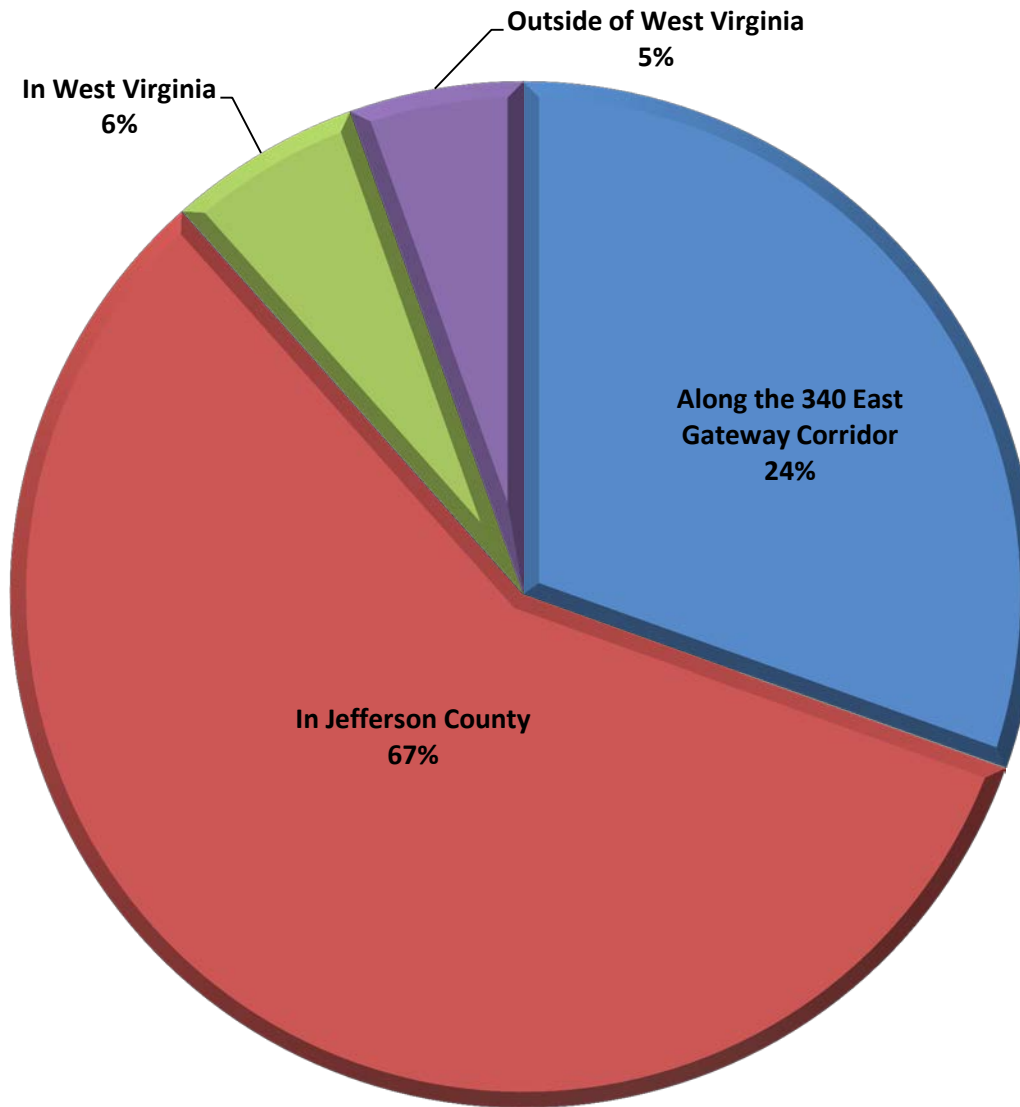
What is the best way to improve the appearance of the US 340 East Gateway corridor?



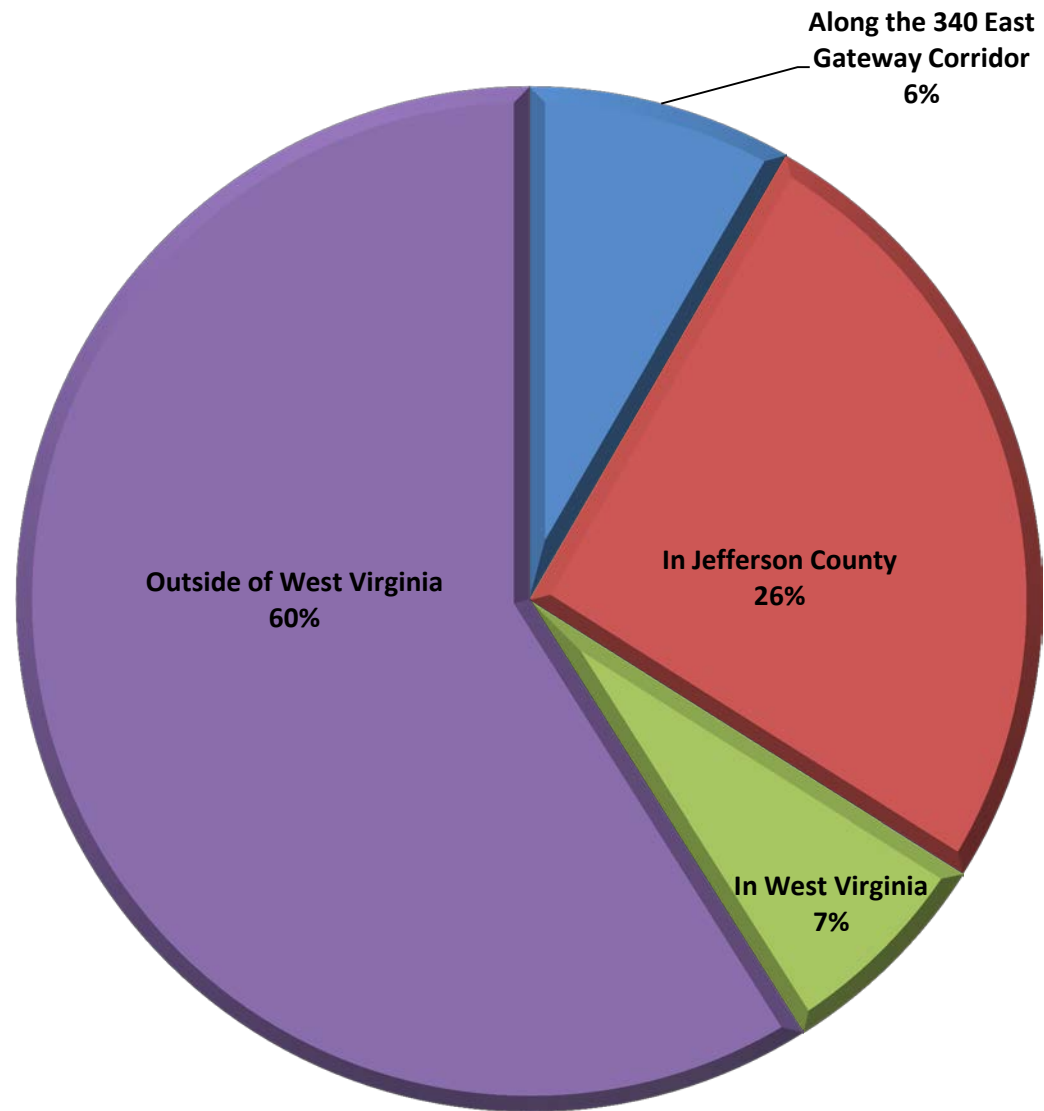
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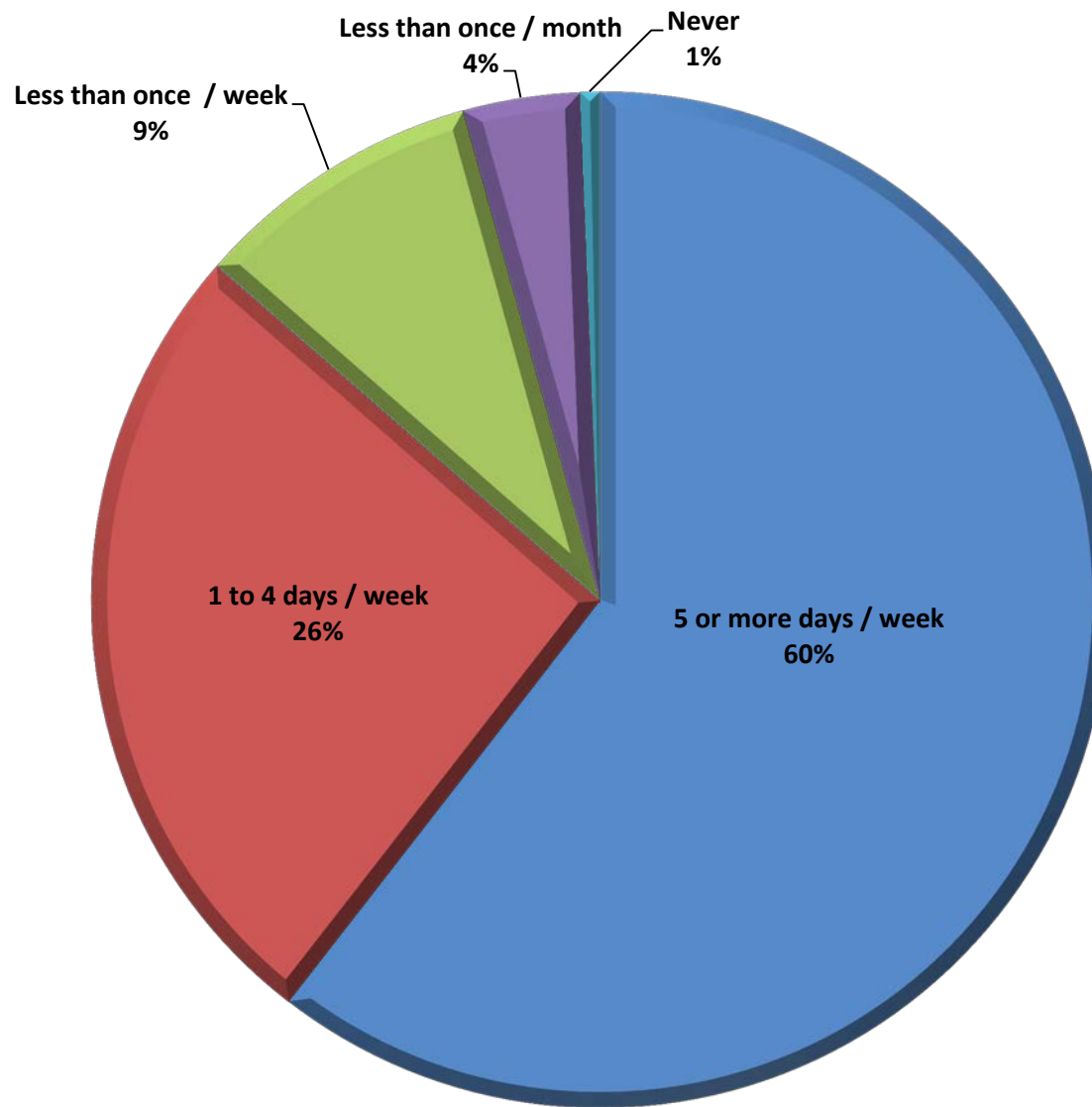
Which Option Best Describes Where You Live?



Which Option Best Describes Where You Work



How often do you travel on the 340 East Gateway corridor?



Notes on MetroQuest Database:

1. Data for Community Priorities was pulled from the "download community priorities" report found on the online reporting system.
2. All other data obtained from the file "DemoFeedback_RT340.xlsx"
3. Delete all records before 6/16/2011
4. Sort by Feedback Column
5. To account for ♦ character, replace text with the following:
 - a. Feedback Type "Demographic_ImprovementsAltTransport":
 - i. Feedback Value "Trail - Harpers Ferry to Charl"
 - ii. Feedback Value "Sidewalk / bike lanes along 34"
 - b. Feedback Type "Demographic_TravelFrequency":
 - i. Feedback Value "Less than once / week"

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	Single family homes (3 acres)	11	7%
	Apartments/condos/townhomes	0	0%
	Retail/Commercial	28	18%
	Total	156	-

Look and Feel	What is the best way to improve the appearance of the US 340 East Gateway corridor?	Total Responses	Percent of Total Responses
	Landscaping to create a "parkway"	0	0%
	Other	3	2%
	Preserve Historic Sites	37	28%
	Preserve the rural character	57	44%
	Design standards for developme	27	21%
	No improvements are needed	6	5%
Total	130	-	

Biking, Walking, and Hiking	What improvements are most needed for biking, walking, and hiking in the 340 East Gateway corridor?	Total Responses	Percent of Total Responses
	Sidewalk / bike lanes along 34	32	20%
	Connect trails to destinations	16	10%
	Better river access	23	14%
	Trail - Harpers Ferry to Charl	54	34%
	Parking for trail access	11	7%
	No improvements needed	20	13%
	Other	4	3%
	Total	160	-

Where do you live	Which option best describes where you live?	Total Responses	Percent of Total Responses
	Along the 340 East Gateway cor	50	30%
	In Jefferson County	95	58%
	In West Virginia	10	6%
	Outside of West Virginia	9	5%
	Total	164	-

Where do you work	Which option best describes where you work?	Total Responses	Percent of Total Responses
	Along the 340 East Gateway cor	13	8%
	In Jefferson County	40	26%
	In West Virginia	11	7%
	Outside of West Virginia	92	59%
	Total	156	-

Travel frequency	How often do you travel on the 340 East Gateway corridor?	Total Responses	Percent of Total Responses
	5 or more days / week	98	60%
	1 to 4 days / week	42	26%
	Less than once / week	15	9%
	Less than once / month	6	4%
	Never	1	1%
	Total	162	-